

# Remote App Scoring Manual

## Version 1.8

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## 1. Log In

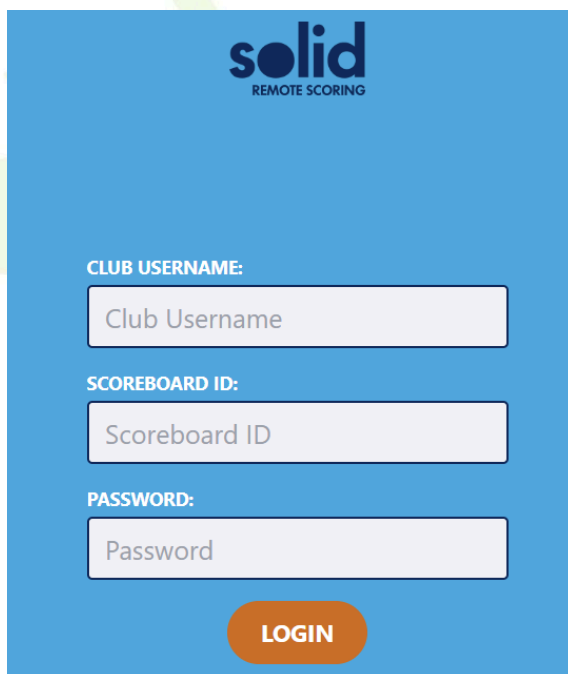
To access the remote scoring app go to <https://www.solidcontrol.com.au/>  
You can access the remote app on your pc, phone or tablet (note an internet connection is required).

Solid will provide you with your Clubs log in details

\*Keep this login code confidential, only share with trusted people\*

NOTE: Only one person can be logged in and score at the same time (refer to Troubleshooting for more info)

Once you are logged in you can begin scoring.



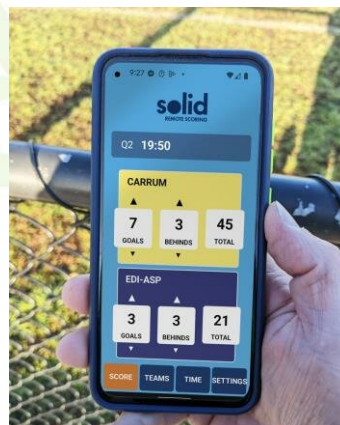
**solid**  
REMOTE SCORING

CLUB USERNAME:

SCOREBOARD ID:

PASSWORD:

**LOGIN**



## 1. Scoring

Tab 1; Score - controls for scoring

Use the up arrows to increase the score and the down arrow to decrease (if you score by error)



Tab 3; Time - Period

Change the Quarter by selecting from the dropdown list and click update.



## Tab 3; Time - Timer

### To Count Up:

Ensure the Countdown box is un-ticked, click reset, to clear to zero, then click start.

The screenshot shows the Solid Remote Scoring app interface. At the top, it displays 'Q1 00:00' with a red score of 0 and a yellow score of 0. Below this is a 'PERIOD:' dropdown menu set to '1' and an 'UPDATE' button. The 'TIMER:' section has a 'Countdown' checkbox that is un-ticked, and a 'MINUTES:' input field containing '0'. There are 'START', 'STOP', and 'RESET' buttons. At the bottom, there are navigation tabs for 'SCORE', 'TEAMS', 'TIME', and 'SETTINGS', with 'TIME' being the active tab.

### To Count Down:

Ensure the Countdown box is ticked, type in the required time click reset, to set the time, then click start.

The screenshot shows the Solid Remote Scoring app interface. At the top, it displays 'Q1 17:30' with a red score of 0 and a yellow score of 0. Below this is a 'PERIOD:' dropdown menu set to '1' and an 'UPDATE' button. The 'TIMER:' section has a 'Countdown' checkbox that is ticked, and a 'MINUTES:' input field containing '17.5'. There are 'START', 'STOP', and 'RESET' buttons. At the bottom, there are navigation tabs for 'SCORE', 'TEAMS', 'TIME', and 'SETTINGS', with 'TIME' being the active tab.

## 3. Team Names & Background Colours

Tab 2; Teams - Change the Team names

To Change the Home Team Name, click on the Home Team Name Box, type the Team Name, and click update.

This will take you back you the Score tab.

NOTE: If you have loaded Teams and logos via your PC (Refer to Player Trigger Manual), simply type the Team Name and the system will pick up the logo. The Team Name must be identical to what you have entered on your PC. You can also set the background colours for each Team.

If you are entering a Manual Club Name you can manually select the background colour from the dropdown box.

Home & Away Background Colours Example: refer to player trigger for further instructions.

## 4. Scoreboard Display

Tab 4; Settings - Change the Scoreboard display  
Select the Display from the drop down list and click update.  
This will take you back you the Score tab.

solid REMOTE SCORING

Target 0 Over 0 0/0

DISPLAY:  
Score3

MESSAGE 1:

MESSAGE 2:

MESSAGE 3:

MESSAGE 4:

UPDATE

SCORE TEAMS MATCH SETTINGS

## 5. Special Messages

Tab 4; Settings - Special Messages  
Click on one of the 4 rows. Edit the text and click update. This will take you back  
you the Score tab.

solid REMOTE SCORING

Target 0 Over 0 0/0

DISPLAY:  
Score3

MESSAGE 1:  
 Welcome to Leopold CC

MESSAGE 2:

MESSAGE 3:

MESSAGE 4:

UPDATE

SCORE TEAMS MATCH SETTINGS

*NOTE: only messages that have the tick box selected*

## 6. Clear Scores & Logout

Tab 4; Settings – Clear Scores/All & Log Out

Clear Scores: this will clear scores will only clear the goals, points etc

Clear All: Clear All will clear everything including scores, team names, special messages etc

Logout once finished scoring

## 7. Cricket; set the Target

Tab 3; Match – manually se the target  
You can manually set the Target on this page.  
Type the required target and click update.  
This will take you back you the Score tab.

## 8. Send Codes

Tab 4; Settings - Send Code

### CODES:

Turn on or off:

- Xblack; Turn the screen to black (no display)
- Xon – to turn the screen back on

Dimming:

- d50 – to dim the screen to 50%.
- d100 for full brightness

NOTE: Xon will reset to full brightness

Run Rate:

To adjust how many overs you are bowling in the game (so the RunRateReq calculates correctly)

- otb20 (Over to bowl) this will set the Overs to Bowl to 20.

Siren:

- XSiren – sounds the siren
- XSirenOff -disables the siren
- XSirenOn – enables the siren

\*Note: if you turn the siren on while the scoring program is open you must close and re-open the program (or reboot pc for remote set up)

PC Power Off – Xshutdown. **This will turn the PC off.**

Once you have entered the desired code, click send. This will take you back you the Score tab.

If you require a special code that is not listed (EG: an additional layout screen); please contact us to discuss.

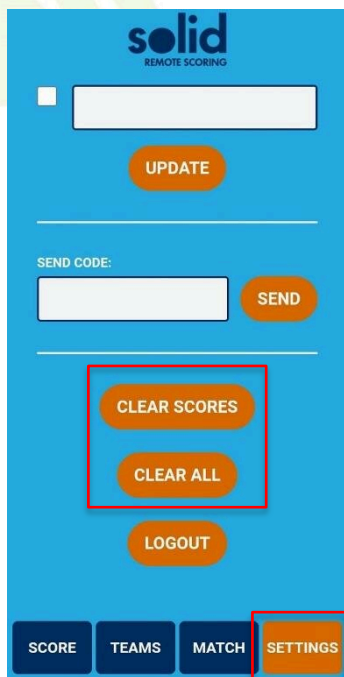


## 9. Switching between sports

When you turn your Scoreboard on, it will load the last sport played, EG: AFL. If you wish to change to a different sport EG: Soccer, you will need to log in to the Remote App for Soccer.



Log in to the Sport you wish to use on the Scoreboard



To activate the sport change on the Scoreboard you need to click either Clear Scores or Clear All.  
**NOTE:** Clear scores will only clear the goals etc, whilst Clear All will clear everything including scores, team names, special messages etc

Navigate to the Settings Tab & Click Clear Score or Clear All.

Once you have clicked one of the Clear buttons the system will begin to swap over.

**NOTE: The sport swap will take 1 - 2 minutes. You must wait 2 minutes for the programs to change over. As the program changes, the scoreboard will appear black with text displaying which program it is changing to.**

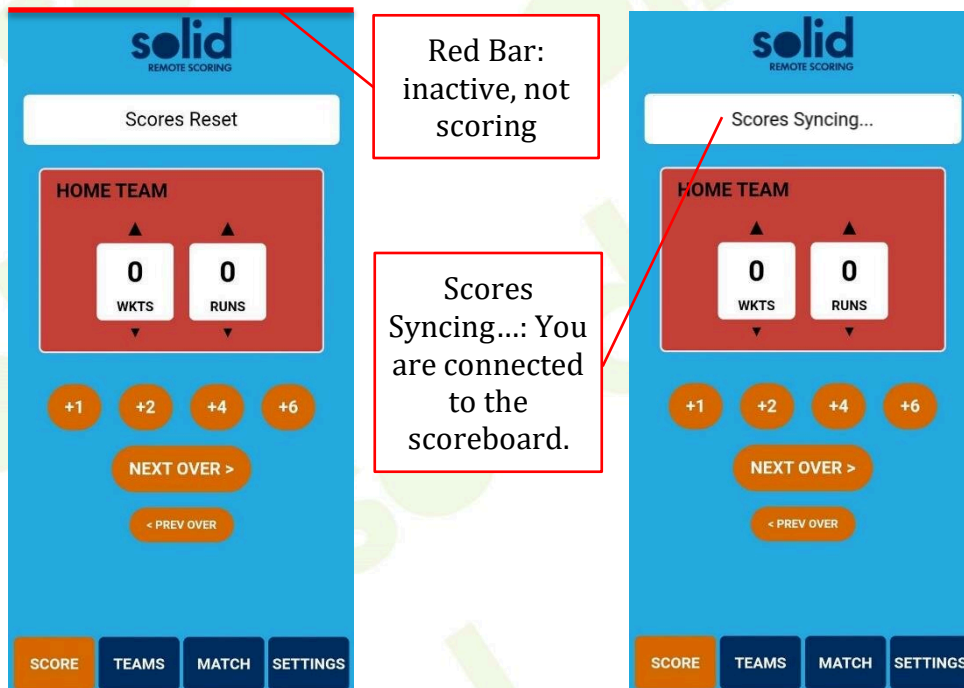


When you turn the PC/Scoreboard back on after turning it off, the system will open the last program you used. EG: If you shut down with AFL running, AFL will open when you restart.

## 10. Troubleshooting

If more than one person logs in at the same time, the first person to log on will become inactive.

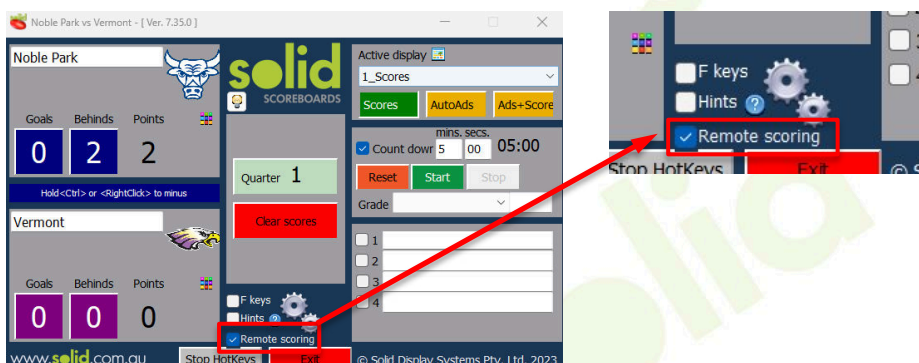
If a red bar appears at the top when you score, this means that your scoring is not active and someone else has logged on and is scoring.



If you are unable to work out who has logged in and re gain access, you will need to contact Solid to reset your password.

When the Remote Scoring button is ticked you can only score using the remote app. All buttons will be disabled, scoring, layouts timer etc.

To turn off remote app scoring and use the program on your desktop, untick the remote scoring button. Close & re open the program.



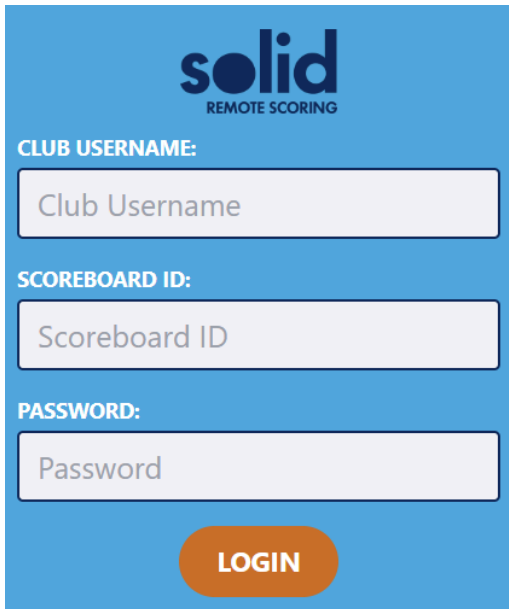
*If there are any unsolvable program glitches or sign malfunctions, contact  
Solid 03 9708 2992 (7am-7pm 7 days a week)*

# Remote App Scoring

## Log in details

To access the remote scoring app go to [solidcontrol.com.au](http://solidcontrol.com.au)

You can access the remote app on your pc, phone or tablet (note an internet connection is required).



The screenshot shows a blue login form with the 'solid REMOTE SCORING' logo at the top. It contains three input fields: 'CLUB USERNAME:' with a placeholder 'Club Username', 'SCOREBOARD ID:' with a placeholder 'Scoreboard ID', and 'PASSWORD:' with a placeholder 'Password'. Below the fields is an orange 'LOGIN' button.

**Club:**

Keilor Cricket Club - PlayHQ (To change Layouts & Messages)

**Club username:**

keilphq

**Scoreboard ID:**

keilphq

**Password:**

keil505

For help Scoring on PlayHQ  
Visit [www.solid.com.au](http://www.solid.com.au)  
Click on the PlayHQ icon  
Click on the  
"How to Score on PlayHQ"  
icon this will take you to the  
PlayHQsupport page.

*\*Keep this login code confidential, only share with trusted people\**

*If your password becomes compromised you will need to contact Solid for a new password*

Refer to the Remote Scoring App manual for operational instructions

Send Codes for Keilor:

S1 for Batting Roll

S2 for Bowling Roll

IF you are switching BETWEEN sports codes, ie. from Junior footy to Senior footy, or from Footy to Cricket - then:

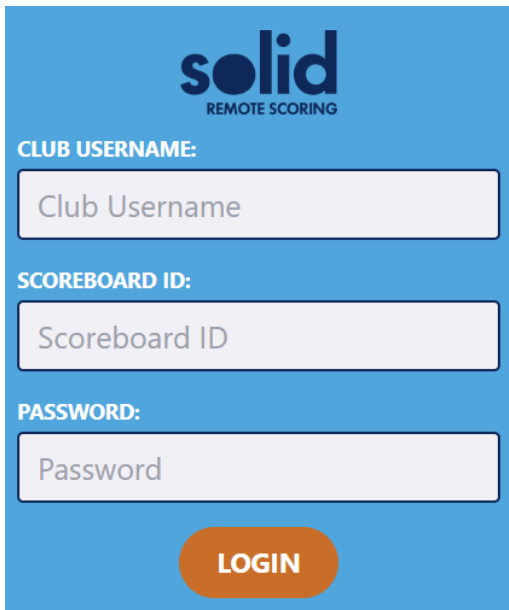
1. Logon with the correct codes via the App (ie. the new sport to be played - Cricket)
2. Enter a score, or function, ie. Clear scores, to wake up the new sport
3. Wait for the sport to change - This could **take up to a minute** for the system to recognise that a new sport code is in use.

A message will appear on the scoreboard stating a Sport Change.

CALL if there are any issues - 03 9708 2992

# Remote App Scoring Log in details

To access the remote scoring app go to [solidcontrol.com.au](https://solidcontrol.com.au)  
You can access the remote app on your pc, phone or tablet  
(note an internet connection is required).



The screenshot shows a blue login form for the Solid Remote Scoring app. At the top left is the 'solid REMOTE SCORING' logo. Below it are three input fields: 'CLUB USERNAME:' with a placeholder 'Club Username', 'SCOREBOARD ID:' with a placeholder 'Scoreboard ID', and 'PASSWORD:' with a placeholder 'Password'. At the bottom of the form is an orange 'LOGIN' button.

**Club:**  
Keilor Cricket Club - Simple Cricket

**Club username:**  
keilcc

**Scoreboard ID:**  
keilcc

**Password:**  
keilcc5118

*\*Keep this login code confidential, only share with trusted people\**

*If your password becomes compromised you will need to contact Solid for a new password*

Refer to the Remote Scoring App manual for operational instructions

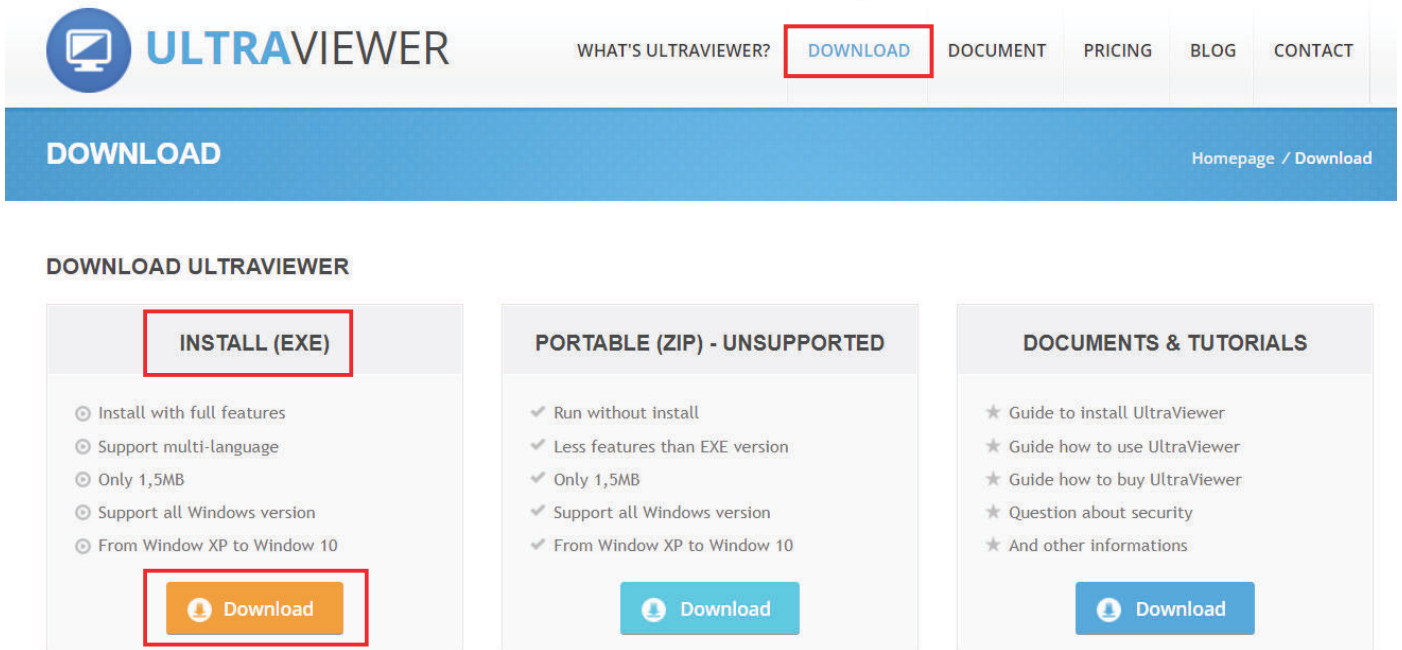
**IF you are switching BETWEEN sports codes, ie. from Junior footy to Senior footy, or from Footy to Cricket - then:**

1. Logon with the correct codes via the App (ie. the new sport to be played - Cricket)
2. Enter a score, or function, ie. Clear scores, to wake up the new sport
3. Wait for the sport to change - This could take up to a minute for the system to recognise that a new sport code is in use.

A message will appear on the scoreboard stating a Sport Change.

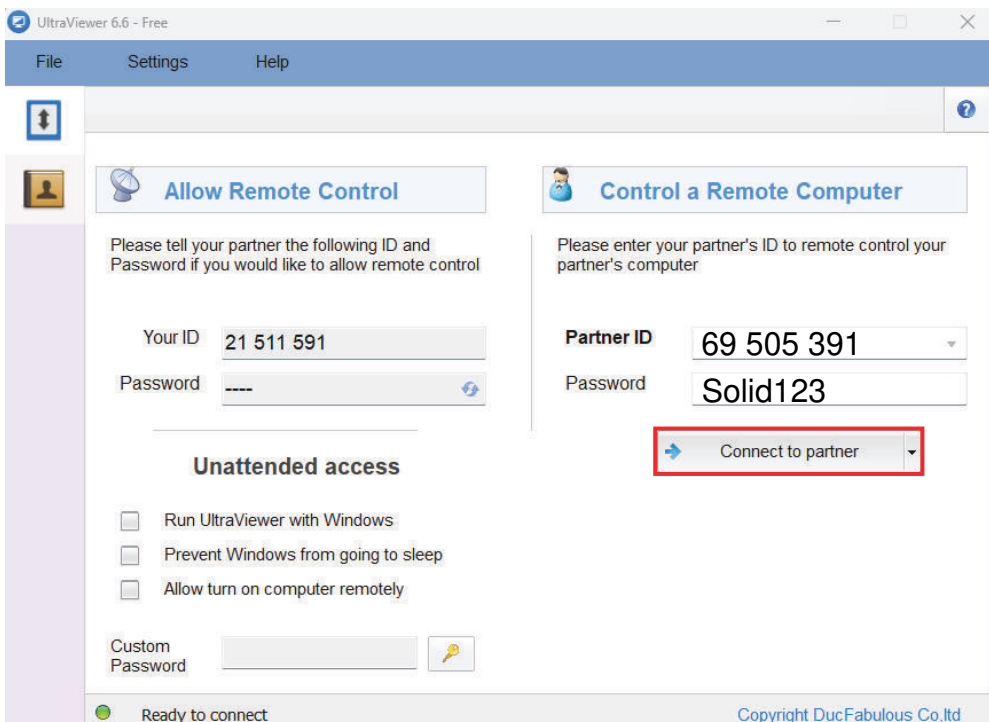
**CALL if there are any issues - 03 9708 2992**

From your Laptop/PC go to ultraviewer.net  
Click on the Download tab  
Under INSTALL (EXE) click Download



The screenshot shows the Ultraviewer website's download page. At the top, there is a navigation menu with 'ULTRAVIEWER' on the left and 'WHAT'S ULTRAVIEWER?', 'DOWNLOAD', 'DOCUMENT', 'PRICING', 'BLOG', and 'CONTACT' on the right. The 'DOWNLOAD' link is highlighted with a red box. Below the navigation is a blue header with 'DOWNLOAD' on the left and 'Homepage / Download' on the right. The main content area is titled 'DOWNLOAD ULTRAVIEWER' and contains three columns. The first column is 'INSTALL (EXE)', which is highlighted with a red box. It lists features: 'Install with full features', 'Support multi-language', 'Only 1,5MB', 'Support all Windows version', and 'From Window XP to Window 10'. A 'Download' button is at the bottom, also highlighted with a red box. The second column is 'PORTABLE (ZIP) - UNSUPPORTED', listing features: 'Run without install', 'Less features than EXE version', 'Only 1,5MB', 'Support all Windows version', and 'From Window XP to Window 10'. A 'Download' button is at the bottom. The third column is 'DOCUMENTS & TUTORIALS', listing: 'Guide to install UltraViewer', 'Guide how to use UltraViewer', 'Guide how to buy UltraViewer', 'Question about security', and 'And other informations'. A 'Download' button is at the bottom.

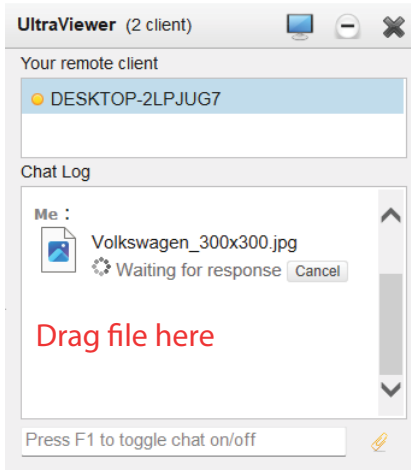
To access the PC in the Scoreboard type in the Partner ID and password.  
-> Connect to partner



The screenshot shows the UltraViewer 6.6 - Free application interface. The window title is 'UltraViewer 6.6 - Free'. The menu bar includes 'File', 'Settings', and 'Help'. The main interface is divided into two panels. The left panel is titled 'Allow Remote Control' and contains the text 'Please tell your partner the following ID and Password if you would like to allow remote control'. It has input fields for 'Your ID' (21 511 591) and 'Password' (masked with dashes). Below this is a section for 'Unattended access' with three checkboxes: 'Run UltraViewer with Windows', 'Prevent Windows from going to sleep', and 'Allow turn on computer remotely'. There is also a 'Custom Password' field. The right panel is titled 'Control a Remote Computer' and contains the text 'Please enter your partner's ID to remote control your partner's computer'. It has input fields for 'Partner ID' (69 505 391) and 'Password' (Solid123). A 'Connect to partner' button is highlighted with a red box. At the bottom, there is a status bar with 'Ready to connect' and 'Copyright DucFabulous Co.ltd'.

## Transferring single files

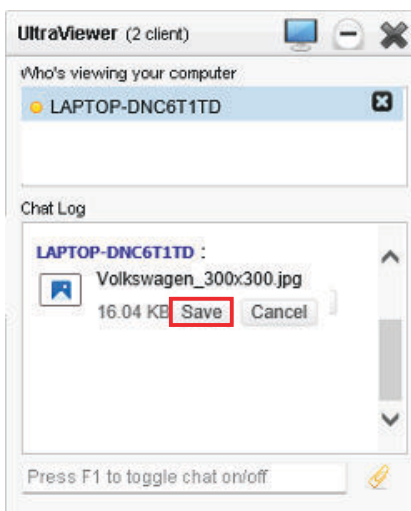
Open the chat box on your PC (not the Scoreboard PC).



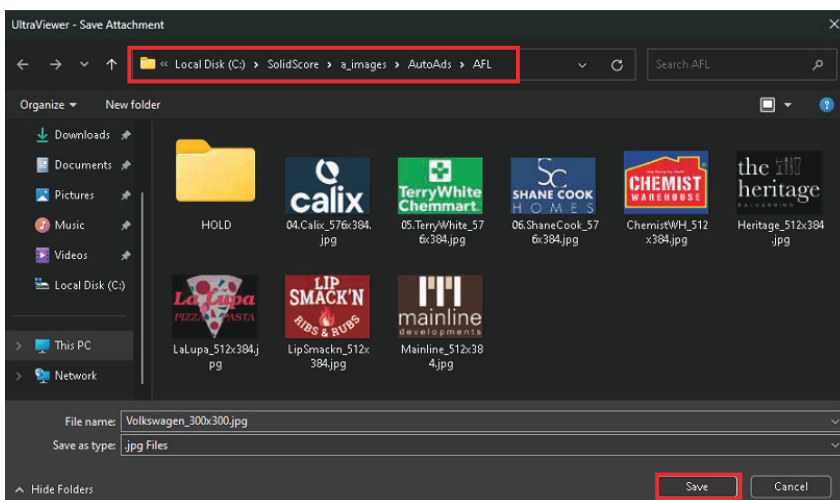
Drag the file you wish to transfer into the chat log.

**NOTE: If you wish to transfer multiple files at once you will need to compress the files to a zip folder.**

Open the chat box on the Scoreboard PC and click 'save'



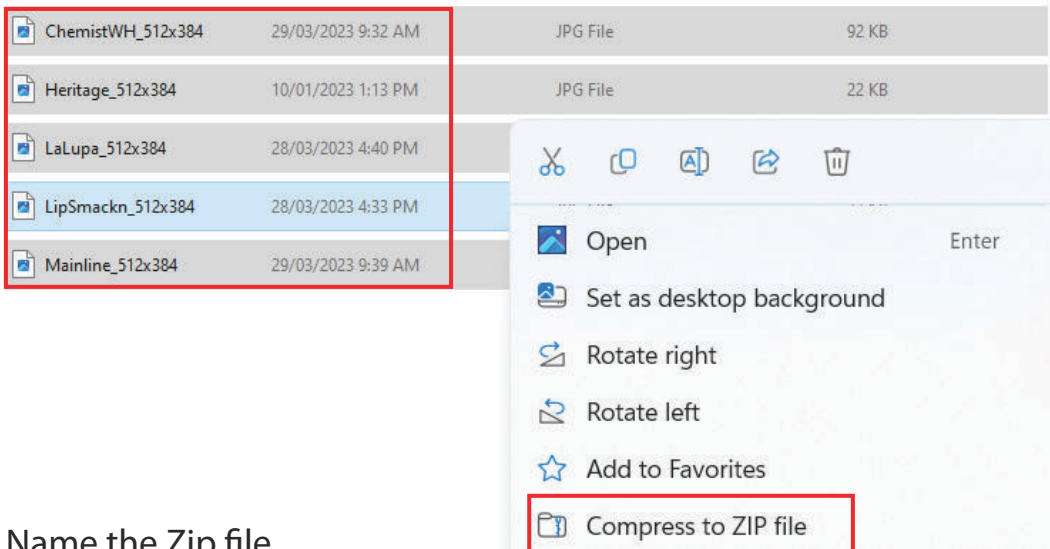
Save your file to your Auto Ads Folder



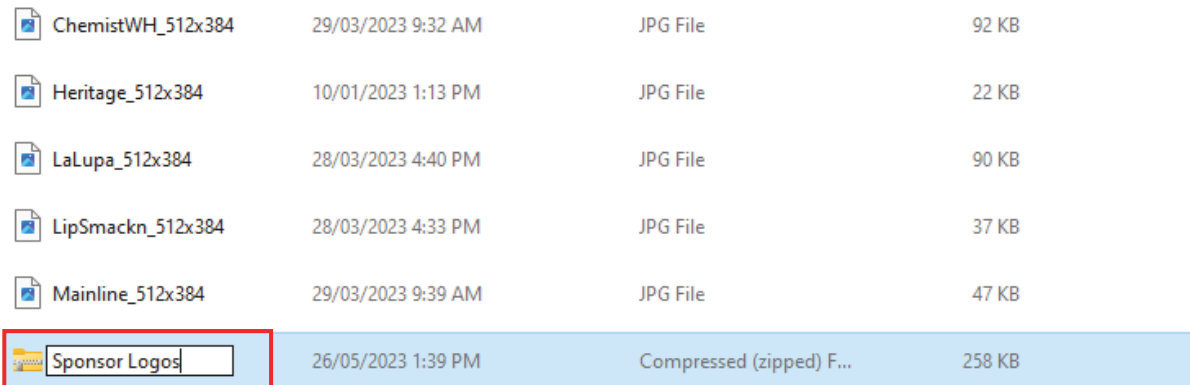
## Transferring multiple files

NOTE: If you wish to transfer multiple files at once you will need to compress the files to a zip folder.

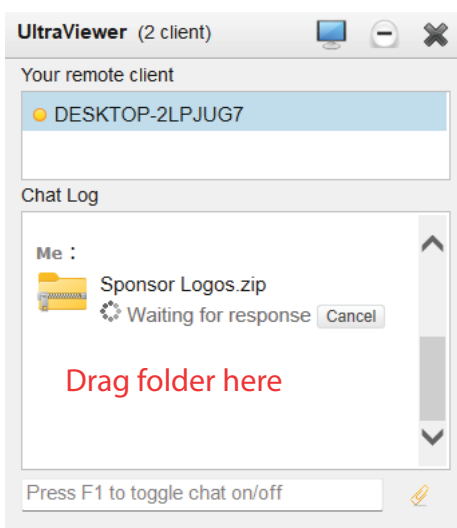
Select all images to zip. Right Click on the selected files. Click Compress to Zip file



Name the Zip file.

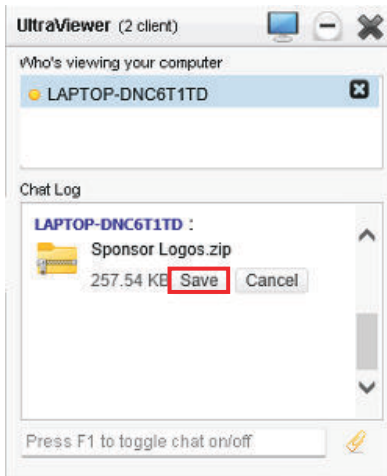


Open the chat box on your PC (not the Scoreboard PC).

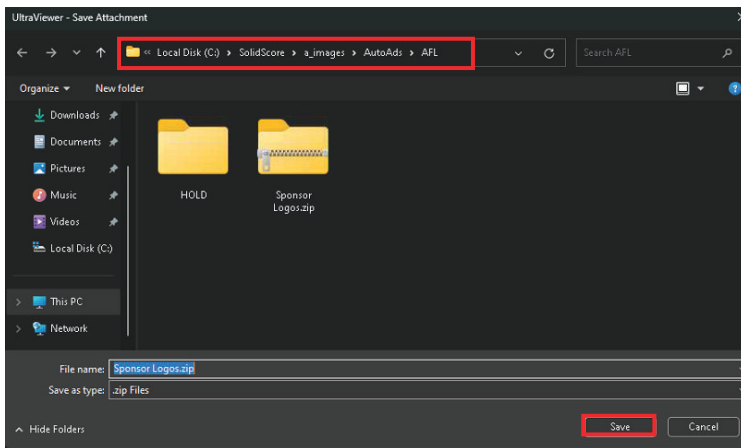


Drag the zip folder you wish to transfer into the chat log.

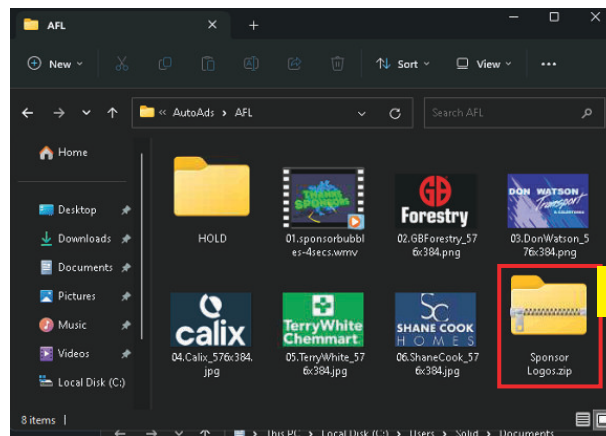
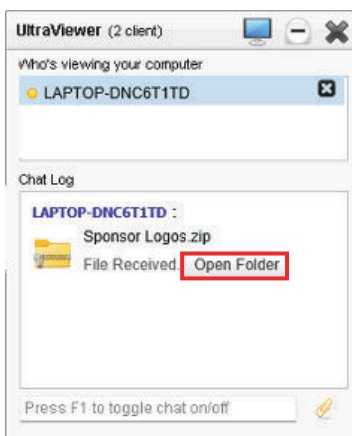
Open the chat box on the Scoreboard PC and click 'save'



Save your file to your Auto Ads Folder



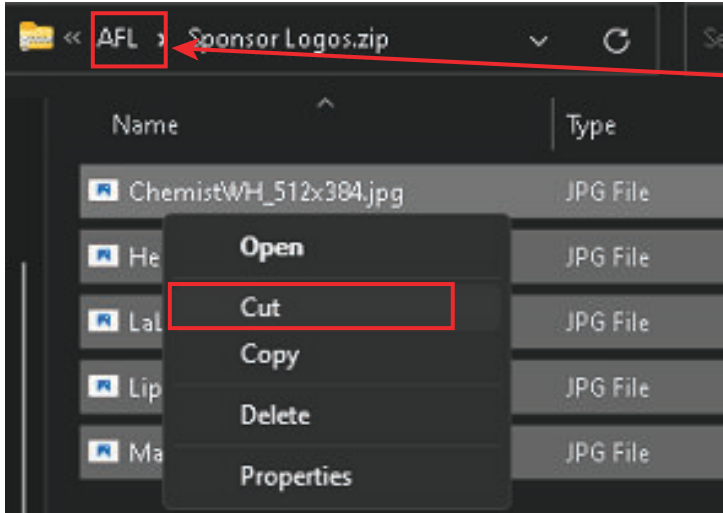
Once the folder has transferred, click Open Folder



**Double Click to open**

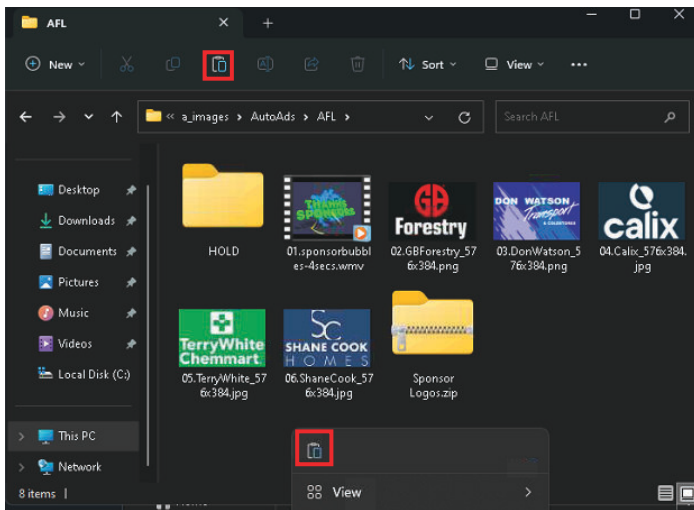


To remove the files out of zip folder and into the main folder; open the zip folder. Select all the files, right click and Cut



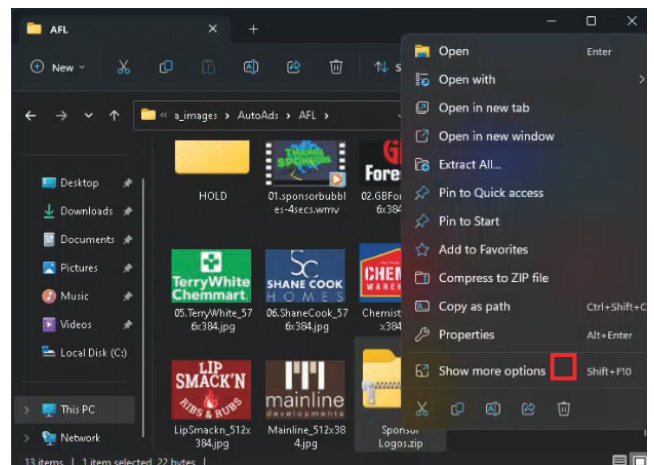
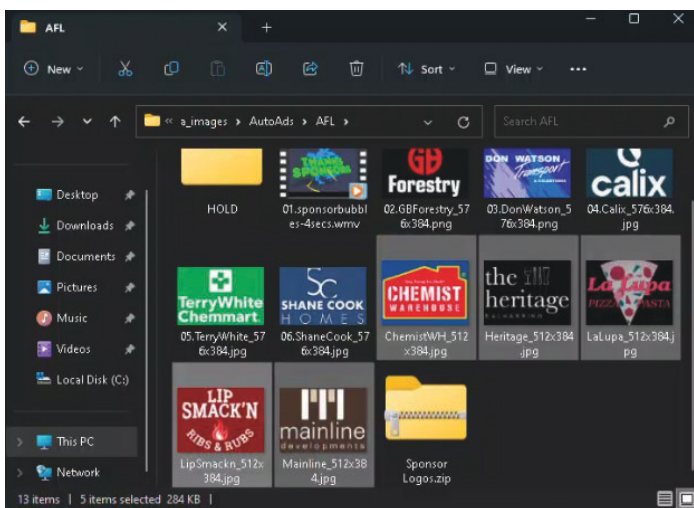
Navigate back to the Auto Ads folder

Right Click in folder and select paste



Once your files have saved you can delete the Zip folder.

Right click on the Zip folder and click delete.



### Auto Ads Note:

Auto Ads automatically display the images and videos saved in the Ads folder there is a shortcut on the desktop.

Images in this folder are to be the same pixel size as your scoreboard and saved as a .jpg. and videos saved as a .wmv file. Images not in use can be saved into the HOLD Folder within the Auto Ads folder (the images in the HOLD folder will not display).

DO NOT rename the Auto Ad folder(s).

If you change the folder name you will loose the link and the images will not display.

*If you are uncomfortable with this process please contact us for support.  
7am-7pm, 7 days 03 9708 2992*