solid SCOREBOARDS

Remote App
Scoring Manual
Version 1.8

Contents

www.solid.com.au

solid SCOREBOARDS

1. Log In

To access the remote scoring app go to https://www.solidcontrol.com.au/
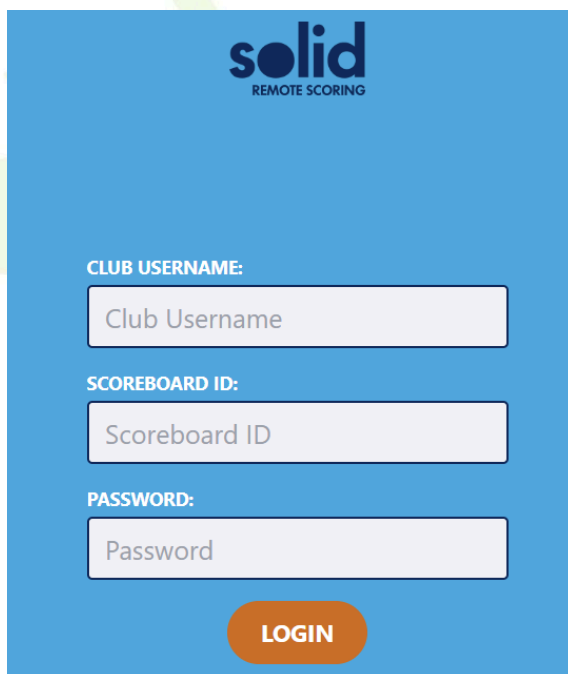You can access the remote app on your pc, phone or tablet (note an internet connection is required).

Solid will provide you with your Clubs log in details
Keep this login code confidential, only share with trusted people

NOTE: Only one person can be logged in and score at the same time (refer to Troubleshooting for more info)

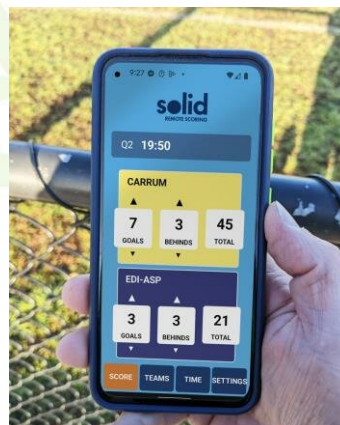Once you are logged in you can begin scoring.

1. Scoring

Tab 1; Score - controls for scoring
Use the up arrows to increase the score and the down arrow to decrease (if you score by error)

Tab 3; Time - Period
Change the Quarter by selecting from the dropdown list and click update.

solid SCOREBOARDS

Tab 3; Time - Timer

To Count Up:
Ensure the Countdown box is
un-ticked, click reset,
to clear to zero, then click start.

To Count Down:
Ensure the Countdown box is
ticked, type in the required time
click reset,
to set the time, then click start.

SCOREBOARDS

3. Team Names & Background Colours

Tab 2; Teams - Change the Team names

To Change the Home Team Name, click on the Home Team Name Box, type the Team Name, and click update.
This will take you back you the Score tab.

NOTE: If you have loaded Teams and logos via your PC (Refer to Player Trigger Manual), simply type the Team Name and the system will pick up the logo.
The Team Name must be identical to what you have entered on your PC.
You can also set the background colours for each Team.

If you are entering a Manual Club Name you can manually select the background colour from the dropdown box.

Home & Away Background Colours Example: refer to player trigger for further instructions.

4. Scoreboard Display

Tab 4; Settings - Change the Scoreboard display
Select the Display from the drop down list and click update.
This will take you back you the Score tab.

5. Special Messages

Tab 4; Settings - Special Messages
Click on one of the 4 rows. Edit the text and click update. This will take you back
you the Score tab.

NOTE: only messages that have the tick box selected

6. Clear Scores & Logout

Tab 4; Settings – Clear Scores/All & Log Out

Clear Scores: this will clear scores will only clear the goals, points etc

Clear All: Clear All will clear everything including scores, team names, special messages etc

Logout once finished scoring

7. Cricket; set the Target

Tab 3; Match – manually se the target
You can manually set the Target on this page.
Type the required target and click update.
This will take you back you the Score tab.

8. Send Codes

Tab 4; Settings - Send Code

CODES:
Turn on or off:
- Xblack; Turn the screen to black (no display)
- Xon – to turn the screen back on

Dimming:
- d50 – to dim the screen to 50%.
- d100 for full brightness
NOTE: Xon will reset to full brightness

Run Rate:
To adjust how many overs you are bowling in the game (so the RunRateReq calculates correctly)
- otb20
(Over to bowl) this will set the Overs to Bowl to 20.

Siren:
- XSiren – sounds the siren
- XSirenOff -disables the siren
- XSirenOn – enables the siren

*Note: if you turn the siren on while the scoring program is open you must close and re-open the program (or reboot pc for remote set up)

PC Power Off – Xshutdown. This will turn the PC off.

Once you have entered the desired code, click send. This will take you back you the Score tab.

If you require a special code that is not listed (EG: an additional layout screen); please contact us to discuss.
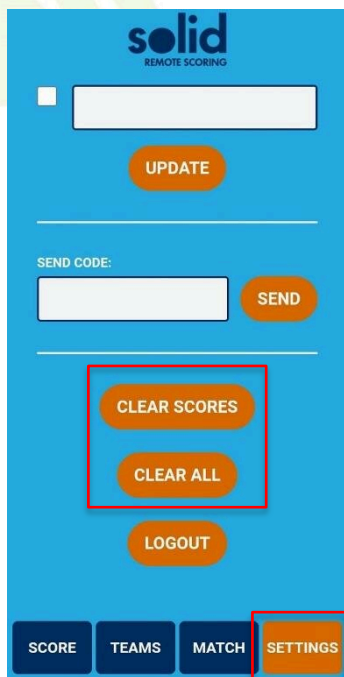
9. Switching between sports

When you turn your Scoreboard on, it will load the last sport played, EG: AFL.
If you wish to change to a different sport EG: Soccer, you will need to log in to the Remote App for Soccer.

Log in to the Sport you wish to use on the Scoreboard

To activate the sport change on the Scoreboard you need to click either Clear Scores or Clear All.
NOTE: Clear scores will only clear the goals etc, whilst Clear All will clear everything including scores, team names, special messages etc

Navigate to the Settings Tab & Click Clear Score or Clear All.
Once you have clicked one of the Clear buttons the system will begin to swap over.

**NOTE: The sport swap will take 1 – 2 minutes.
You must wait 2 minutes for the programs to change over.
As the program changes, the scoreboard will appear black with text displaying which program it is changing to.**

Starting: SimpleSoccer.

When you turn the PC/Scoreboard back on after turning it off, the system will open the last program you used. EG: If you shut down with AFL running, AFL will open when you restart.

10. Troubleshooting

If more than one person logs in at the same time, the first person to log on will be become inactive.

If a red bar appears at the top when you score, this means that your scoring is not active and someone else has logged on and is scoring.

Red Bar: inactive, not scoring

Scores Syncing...: You are connected to the scoreboard.
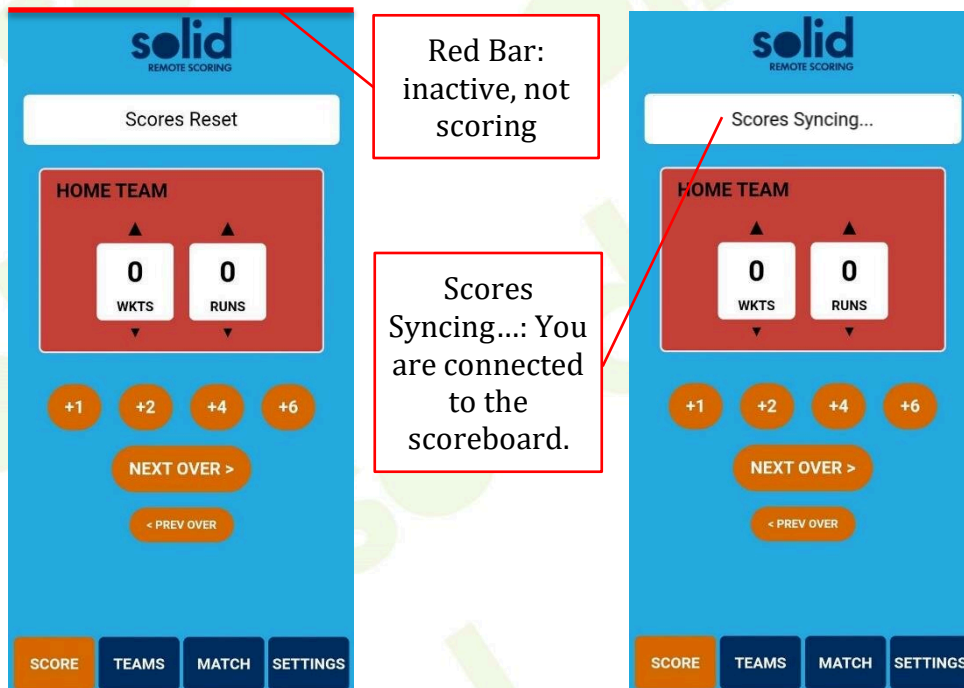
If you are unable to work out who has logged in and re gain access, you will need to contact Solid to reset your password.

When the Remote Scoring button is ticked you can only score using the remote app. All buttons will be disabled, scoring, layouts timer etc.
To turn off remote app scoring and use the program on your desktop, untick the remote scoring button. Close & re open the program.
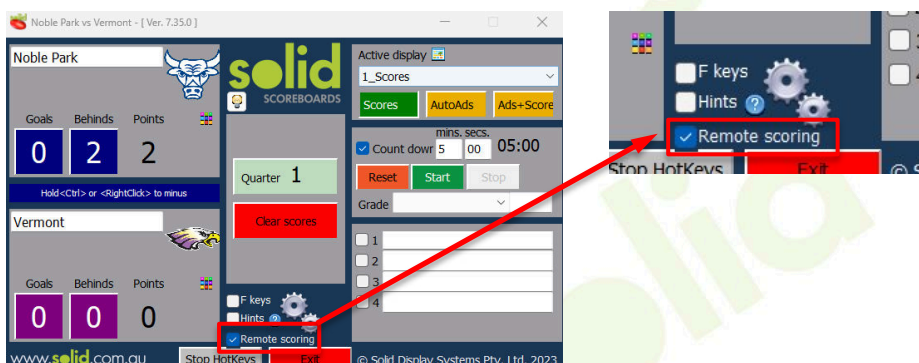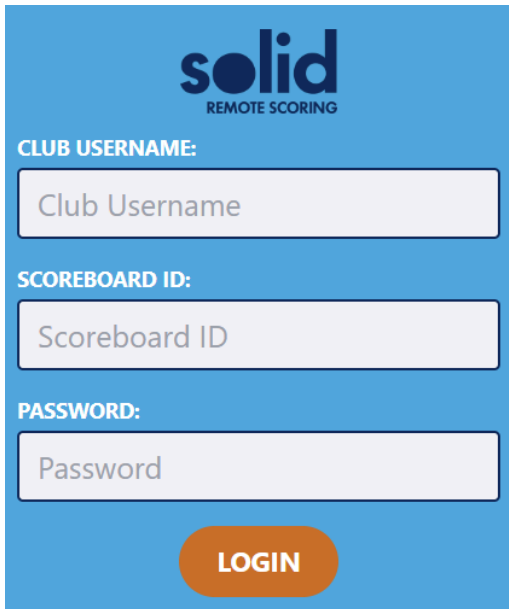

If there are any unsolvable program glitches or sign malfunctions, contact
Solid 03 9708 2992 (7am-7pm 7 days a week)

www.**solid**.com.au

Remote App Scoring Log in details

To access the remote scoring app go to solidcontrol.com.au
You can access the remote app on your pc, phone or tablet (note an internet connection is required).

solid REMOTE SCORING

CLUB USERNAME:
Club Username

SCOREBOARD ID:
Scoreboard ID

PASSWORD:
Password

LOGIN

Club:
Keilor Cricket Club - PlayHQ   *(To change Layouts & Messsages)*

Club username:
keilphq

Scoreboard ID:
keilphq

Password:
keil505

For help Scoring on PlayHQ
Visit www.solid.com.au
Click on the PlayHQ icon
Click on the
"How to Score on PlayHQ"
icon this will take you to the
PlayHQsupport page.

Keep this login code confidential, only share with trusted people
If your password becomes compromised you will need to contact Solid for a new password

Refer to the Remote Scoring App manual for operational instructions
Send Codes for Keilor:
S1 for Batting Roll
S2 for Bowling Roll

IF you are switching BETWEEN sports codes, ie. from Junior footy to Senior footy,
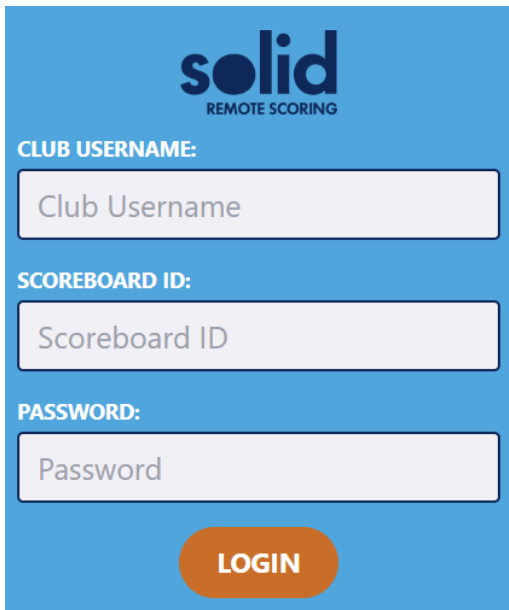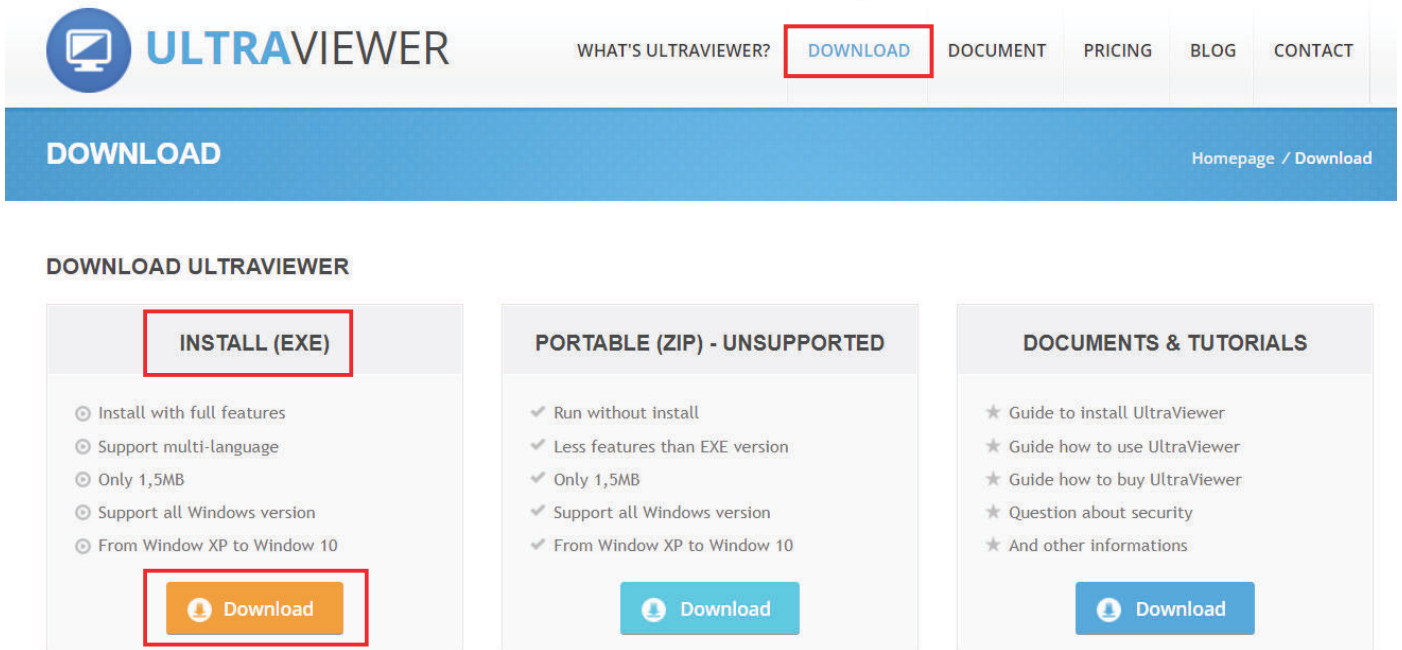or from Footy to Cricket - then:
1. Logon with the correct codes via the App (ie. the new sport to be played - Cricket)
2. Enter a score, or function, ie. Clear scores, to wake up the new sport
3. Wait for the sport to change - This could take up to a minute for the system to
   recognise that a new sport code is in use.
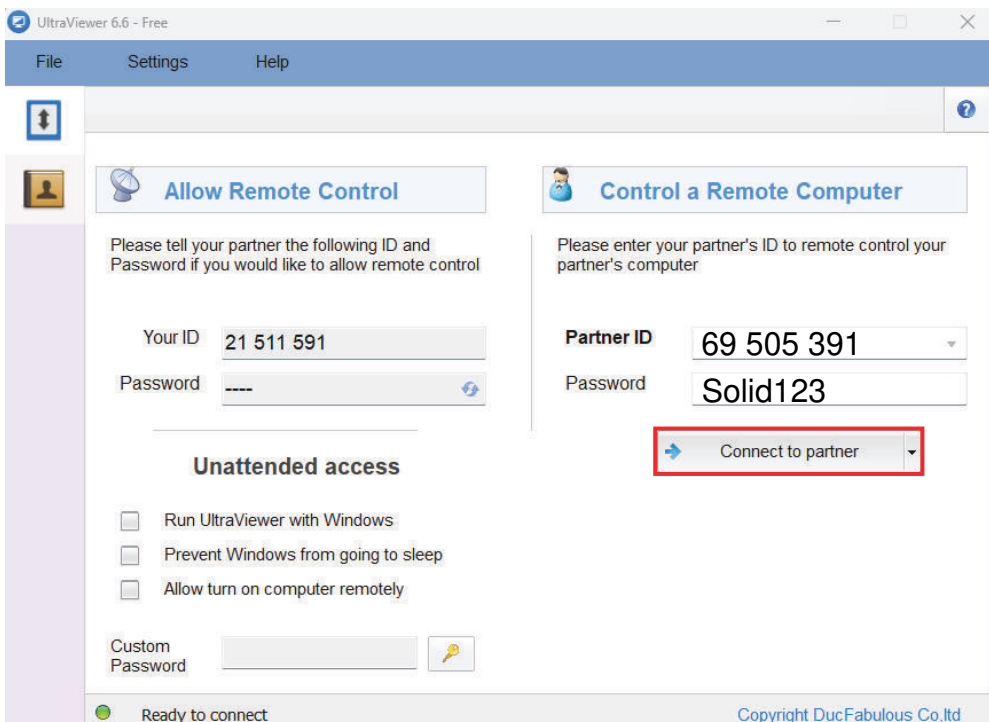   A message will appear on the scoreboard stating a Sport Change.

CALL if there are any issues - 03 9708 2992

Remote App Scoring Log in details

solid
SCOREBOARDS

To access the remote scoring app go to solidcontrol.com.au
 You can access the remote app on your pc, phone or tablet
(note an internet connection is required).

solid
REMOTE SCORING

CLUB USERNAME:
Club Username

SCOREBOARD ID:
Scoreboard ID

PASSWORD:
Password

LOGIN

Club:
Keilor Cricket Club - Simple Cricket

Club username:
keilcc

Scoreboard ID:
keilcc

Password:
keilcc5118

Keep this login code confidential, only share with trusted people
If your password becomes compromised you will need to contact Solid for a new password

Refer to the Remote Scoring App manual for operational instructions

IF you are switching BETWEEN sports codes, ie. from Junior footy to Senior footy,
or from Footy to Cricket - then:
1. Logon with the correct codes via the App (ie. the new sport to be played - Cricket)
2. Enter a score, or function, ie. Clear scores, to wake up the new sport
3. Wait for the sport to change - This could take up to a minute for the system to
   recognise that a new sport code is in use.
   A message will appear on the scoreboard stating a Sport Change.

CALL if there are any issues - 03 9708 2992

solid
SCOREBOARDS

From your Laptop/PC go to ultraviewer.net
Click on the Download tab
Under INSTALL (EXE) click Download

To access the PC in the Scoreboard type in the Partner ID and password.
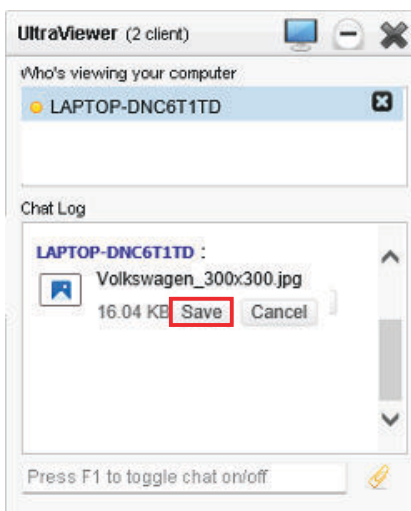-> Connect to partner

Transferring single files

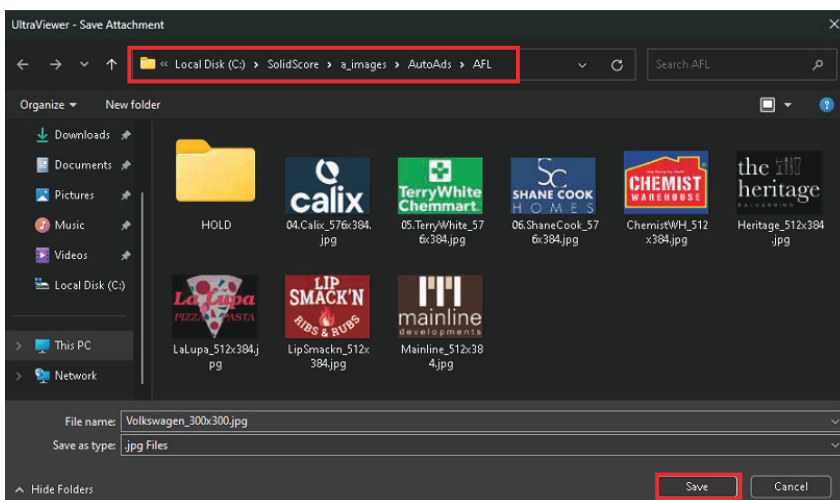Open the chat box on your PC (not the Scoreboard PC).
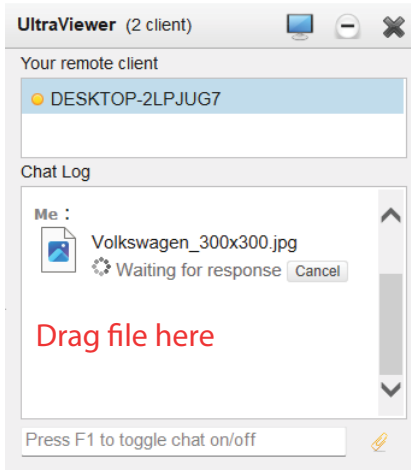
Drag the file you wish to transfer into the chat log.

NOTE: If you wish to transfer multiple files at once you will need to compress the files to a zip folder.

Open the chat box on the Scoreboard PC and click 'save'
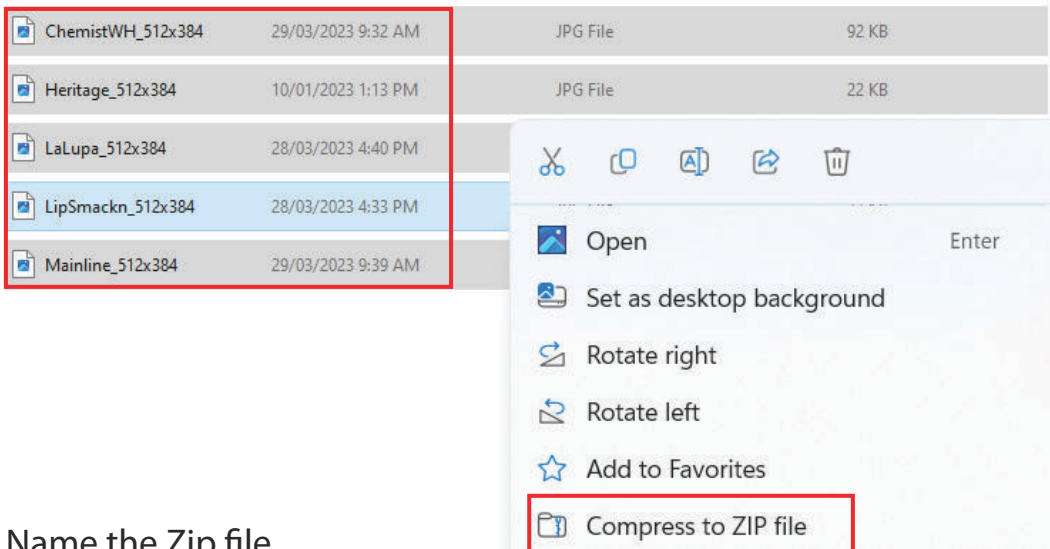
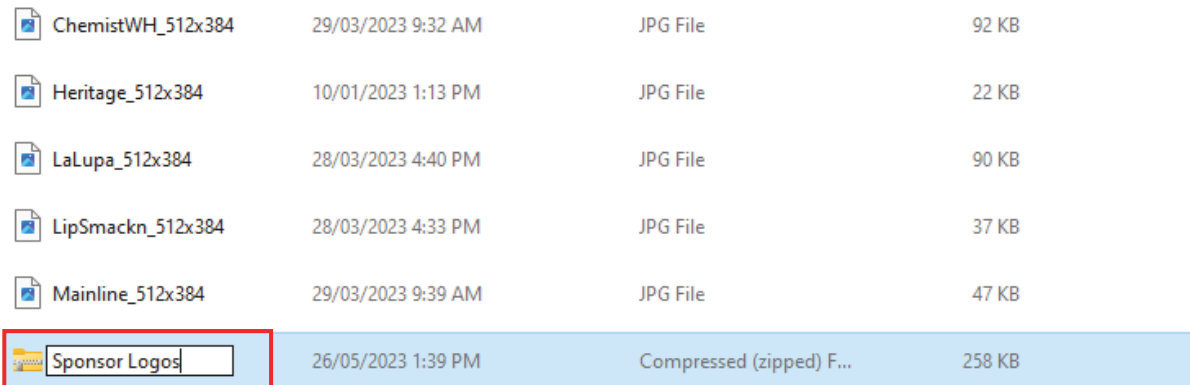Save your file to your Auto Ads Folder

Transferring multiple files

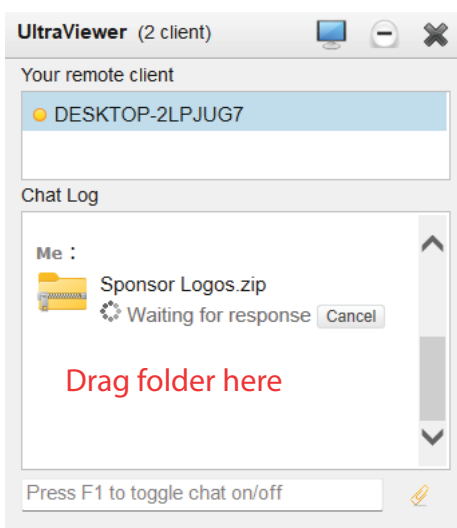NOTE: If you wish to transfer multiple files at once you will need to compress the files to a zip folder.

Select all images to zip. Right Click on the selected files. Click Compress to Zip file

ChemistWH_512x384	29/03/2023 9:32 AM	JPG File	92 KB
Heritage_512x384	10/01/2023 1:13 PM	JPG File	22 KB
LaLupa_512x384	28/03/2023 4:40 PM		
LipSmackn_512x384	28/03/2023 4:33 PM		
Mainline_512x384	29/03/2023 9:39 AM		

Open   Enter

Set as desktop background

Rotate right

Rotate left

Add to Favorites

Compress to ZIP file

Name the Zip file.

ChemistWH_512x384	29/03/2023 9:32 AM	JPG File	92 KB
Heritage_512x384	10/01/2023 1:13 PM	JPG File	22 KB
LaLupa_512x384	28/03/2023 4:40 PM	JPG File	90 KB
LipSmackn_512x384	28/03/2023 4:33 PM	JPG File	37 KB
Mainline_512x384	29/03/2023 9:39 AM	JPG File	47 KB
Sponsor Logos	26/05/2023 1:39 PM	Compressed (zipped) F...	258 KB

Open the chat box on your PC (not the Scoreboard PC).

UltraViewer (2 client)

Your remote client

● DESKTOP-2LPJUG7

Chat Log

Me :

Sponsor Logos.zip
Waiting for response Cancel

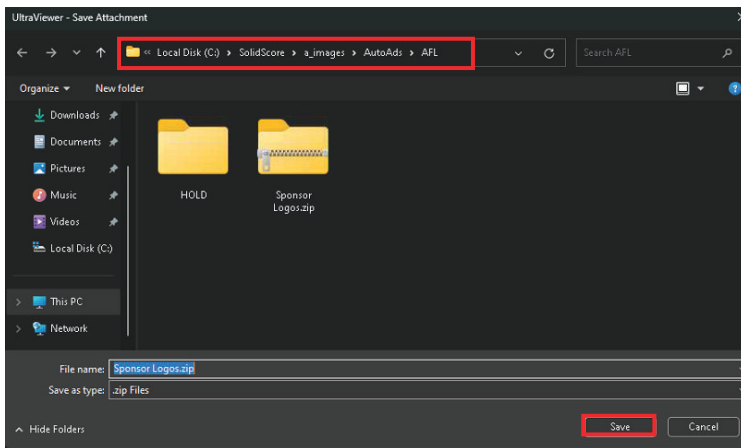Drag folder here

Press F1 to toggle chat on/off

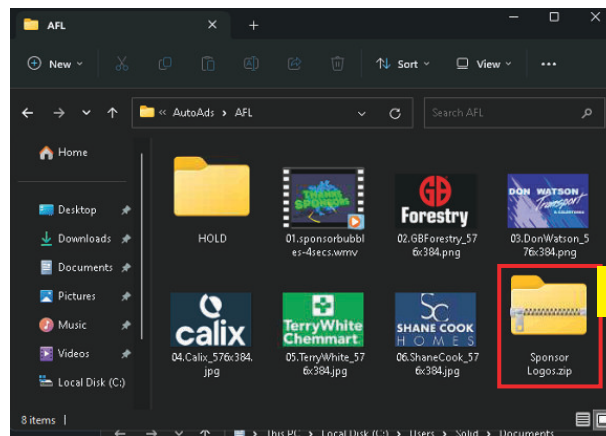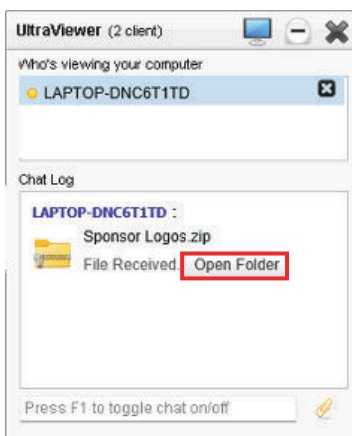Drag the zip folder you wish to transfer into the chat log.

Open the chat box on the Scoreboard PC and click 'save'
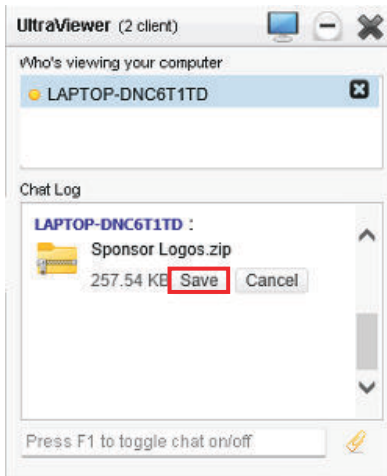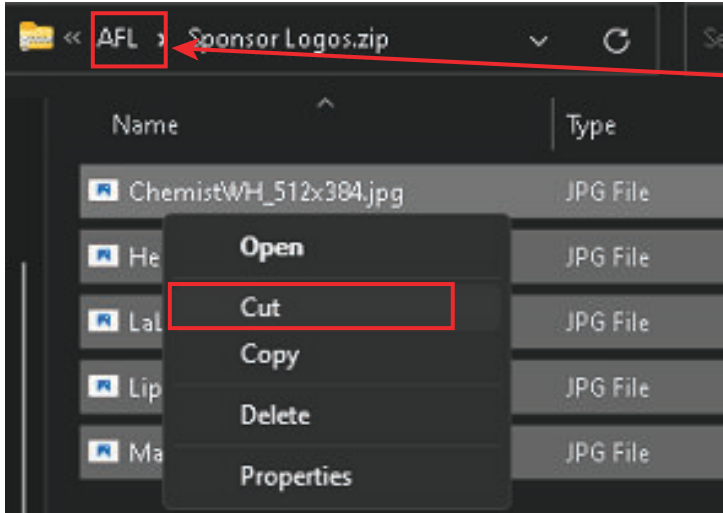

Save your file to your Auto Ads Folder

Once the folder has transferred, click Open Folder
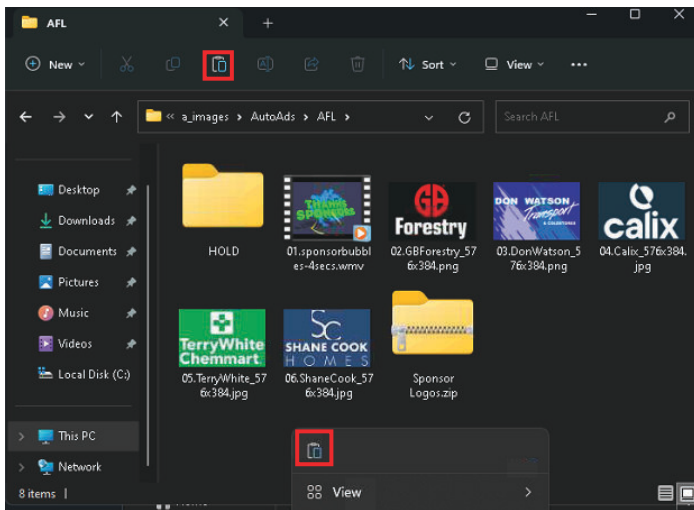

Double Click to open

To remove the files out of zip folder and into the main folder; open the zip folder.
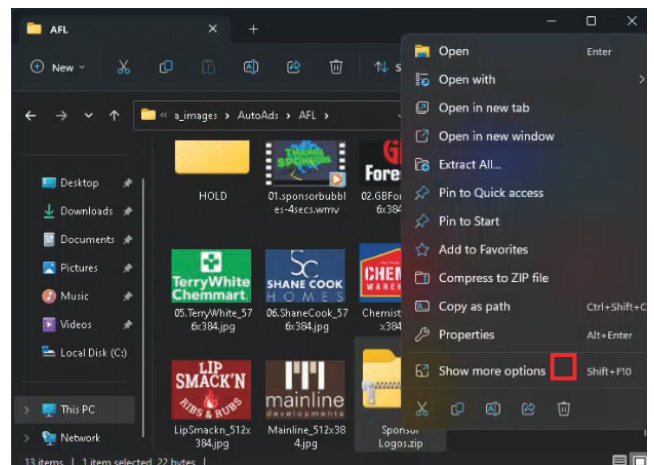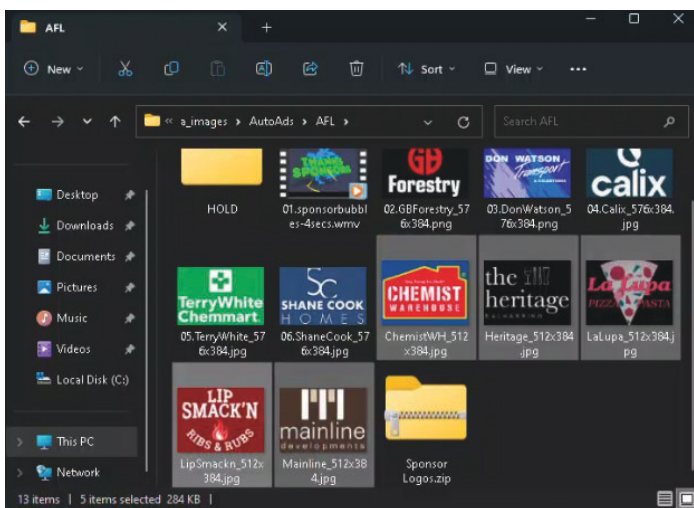Select all the files, right click and Cut

Navigate back to the Auto Ads folder

Right Click in folder and select paste

Once your files have saved you can delete the Zip folder.

Right click on the Zip folder and click delete.

SCOREBOARDS

Auto Ads Note:
Auto Ads automatically display the images and videos saved in the Ads folder there is a shortcut on the desktop.
Images in this folder are to be the same pixel size as your scoreboard and saved as a .jpg. and videos saved as a .wmv file. Images not in use can be saved into the HOLD Folder within the Auto Ads folder (the images in the HOLD folder will not display).

DO NOT rename the Auto Ad folder(s).
If you change the folder name you will loose the link and the images will not display.

If you are uncomfortable with this process please contact us for support.
7am-7pm, 7 days 03 9708 2992